



Dear Taproom Beer Rewards Members,

We would like to thank you for your loyalty and we hope you enjoy our beer reward options.

However, there has been a malfunction in the computer system over the past few years.

Points are being earned on free beers redeemed through the reward program.

To solve this problem, we are making a few changes. Your current points will remain yours, but we would like to share the following new policies with you:

- Rewards points cannot be applied to large party tabs (20+ is considered a large party)
- Customers will not be able to earn points during happy hour
- Customers can only redeem 40 points per visit
- Certain specialty beers will require 10 points for redemption (Any beer with a \* on the beer list)
- Please remember that servers and bartenders work for tips, so, please consider adding gratuity on the full tab amount, not on the reduced check.
- Points are not transferable; you must use your card for your own beers

Thank you again for your loyalty and understanding. If you have any questions or concerns, please don't hesitate to contact me at [roberta@taproom307.com](mailto:roberta@taproom307.com)

Sincerely,

Roberta Souza, owner Taproom 307